

Can H₂O Help lend you a hand?

Any Missouri American Water customer who is at risk of losing their water service may apply for **H₂O Help**.

To apply, contact the County Community Action agencies listed on the back of this brochure, or call Missouri American Water at 1-866-430-0820. Customer service representatives are available 24/7.



AW-MO-638
1206

1-866-430-0820
www.mawc.com

If you need assistance from H₂O Help, contact your County Community Action Agency.

Office hours 8:00 a.m. to 5:00 p.m., Monday – Friday

Central Missouri Community Action
Audrain County – 573-582-7864
Cole County – 573-635-4480

Community Action Agency of St. Louis County
St. Louis County – 314-863-0015

Community Action Partnership of St. Joseph
Buchanan County – 816-233-8281

Economic Security Corporation of the Southwest Area
Jasper and Newton Counties – 417-781-0352

Jefferson-Franklin County Action Corporation
Jefferson and Franklin Counties – 636-789-2686

Missouri Valley Community Action
Chariton County – 660-548-3155
Johnson County – 660-747-2245

Northeast Community Action Corporation
St. Charles County – 636-272-3477
Warren County – 636-456-8191

United Services Community Action Agency
Platte County – 816-858-5153



H₂O Help

Helping Missourians in Need



H₂O Help – for people in your community

H₂O Help is a customer assistance program created by Missouri American Water and Missouri's Community Action Agencies to help provide supplemental funding to Missouri American Water customers who would otherwise have trouble paying their bill.

H₂O Help is supported by voluntary donations from customers and contributions from Missouri American Water.

You can help

It's easy to contribute to **H₂O Help**. With a single pledge, your contribution will be automatically added to your water bill. You may pledge a \$1, \$3 or \$5 donation for each billing period. Pledge your donation by:

- Completing the pledge form on this brochure and returning it to the address shown, or
- Checking the **H₂O Help** box on the back of your Missouri American Water bill. Your pledged amount will be added to your next bill.



How the program works

Missouri American Water customers who need assistance can contact our 24/7 Customer Service Center at 1-866-430-0820 or their County Community Action Agency, listed on the back of this brochure. The Community Action Agency accepts applications for assistance and determines eligibility for **H₂O Help**. Missouri American Water uses **H₂O Help** funds (company and customer donations) to pay all or part of the eligible customers' bills.

Help across Missouri

H₂O Help is available to Missouri American Water customers in all the counties we serve.

Audrain County
Buchanan County
Chariton County
Cole County
Jasper County
Jefferson County
Johnson County
Newton County
Platte County
St. Charles County
St. Louis County
Warren County

Check the box on the back of your bill



Your contribution counts!

Missouri American Water
1-866-430-0820
www.mawc.com

Make Your Pledge Today

Please complete, detach and return this form with your next Missouri American Water payment, or send it directly to the **H₂O Help Fund** at Missouri American Water, PO Box 5127, Carol Stream, IL 60197-5127



Please be sure to write "H₂O Help Donation" on the memo portion of your check. Check the amount you wish to donate each billing period. This amount will be automatically added to your water bill.

\$1 \$3 \$5

Name: _____ Account Number: _____
(please print)

Address: _____ Telephone: (____) _____

City: _____ State: _____ Zip: _____

This program is administered by your local Community Action Agency

(Detach here)