

CAASTLC

Community Action Agency of St. Louis County, Inc.

Community Needs Assessment Survey 2020

**LET YOUR
VOICE
BE HEARD**

The Community Action Agency of St. Louis County (CAASTLC) needs your voice as a foundation for the next 3 years of our programming. The needs assessment results will help the CAASTLC Board update our strategic plan and determine what programs/services are offered. Although we only do this needs assessment formally every three years, it's an ongoing process and we greatly value your input.

We do NOT ask for your name in this survey. Your information will be kept anonymous.

Thank you for taking a few minutes of your time to provide your views and recommendations!

(If you have already completed this survey this year, please don't fill it out again.)



1. Have you ever used CAASTLC services?

- Yes No

2. What is your age?

- Under 18 55-59
 18-24 60-64
 25-44 65-74
 45-54 75+

3. What is the number of people in your household?

- One Five
 Two Six
 Three Seven +
 Four

4. What gender do you identify with?

- Male Other
 Female

5. What is your ethnicity?

- Hispanic, Latino, or Spanish origins Not Hispanic, Latino, or Spanish origins

6. What is your race?

- White Native Hawaiian and other Pacific Islander
 Black or African American Multi-race (two or more of the above)
 Asian Other
 American Indian or Alaska Native

7. What is your marital status?

- Single Separated
 Widowed Divorced
 Married

8. What is your household income?

- less than \$10,000 \$50,000 to \$74,999
 \$10,000 to \$14,999 \$75,000 to \$99,999
 \$15,000 to \$24,999 \$100,000 to \$150,000
 \$25,000 to \$34,999 over \$150,000
 \$35,000 to \$49,999

9. What is your zip code? _____

10. Are you or any household member struggling to increase your education? (If no, skip to question 13)

- Yes No

11. What do you consider the top 3 issues you are struggling with in terms of education?

- | | |
|--|--|
| <input type="radio"/> Lack of computer skills | <input type="radio"/> Lack of quality education |
| <input type="radio"/> Not enough HiSET/GED – Adult education classes | <input type="radio"/> Lack of alternative education programs |
| <input type="radio"/> Transportation issues | <input type="radio"/> Threats of violence in schools |
| <input type="radio"/> Childcare issues | <input type="radio"/> Lack of dropout prevention programs |
| <input type="radio"/> Need help enrolling in college/technical program | <input type="radio"/> Other (please specify) |
| <input type="radio"/> Cost associated with higher education | _____ |
| | _____ |

12. Can you tell us why these are issues?

13. Are you or any household member struggling with employment? (If no, skip to question 16)

- Yes No

14. What do you consider the top 3 issues you are struggling with regarding employment?

- | | |
|---|---|
| <input type="radio"/> Lack of skills to obtain a job | <input type="radio"/> Unable to find jobs in the area |
| <input type="radio"/> Lack of education to obtain a job | <input type="radio"/> Health limitations |
| <input type="radio"/> Lack of good paying jobs with benefits | <input type="radio"/> Background challenges that limit opportunity for employment |
| <input type="radio"/> Lack of childcare during the hours needed | <input type="radio"/> Discrimination (age, race, gender, disability) |
| <input type="radio"/> Lack of computer skills | <input type="radio"/> Other (please specify) |
| <input type="radio"/> Cost of childcare | _____ |
| <input type="radio"/> Lack of accessible transportation | _____ |
| <input type="radio"/> Cost of transportation | _____ |

15. Can you tell us why these are issues?

16. Are you or any household member struggling with housing? (If no, skip to question 19)

- Yes No

17. What are the top 3 issues you are struggling with in regard to housing?

- | | |
|---|--|
| <input type="radio"/> Rents are too high | <input type="radio"/> Homes in need of weatherization |
| <input type="radio"/> Rapid rent increases | <input type="radio"/> Unsafe neighborhoods |
| <input type="radio"/> No funds for security/utility deposit | <input type="radio"/> Lack of quality school district |
| <input type="radio"/> Old utility bills | <input type="radio"/> Eviction |
| <input type="radio"/> Poor rental history | <input type="radio"/> Discrimination (age, race, gender, disability) |
| <input type="radio"/> Past or current legal issues | <input type="radio"/> Low credit score |
| <input type="radio"/> Substandard rental housing | <input type="radio"/> Poor Property Management |
| <input type="radio"/> Not enough landlords accept Section 8
Housing Choice Voucher | <input type="radio"/> Other (please specify)
_____ |
| <input type="radio"/> Homelessness | _____ |
| <input type="radio"/> Homes in need of repairs | |

18. Can you tell us why these are issues?

19. Are you struggling to provide nutritious food for yourself or your family? (If no, skip to question 22)

- Yes No

20. Which of these nutritional issues impact your family?

- | | |
|--|---|
| <input type="radio"/> Do not know how to prepare nutritious meals | <input type="radio"/> Food allergies in the family |
| <input type="radio"/> Lack of access to affordable grocery stores | <input type="radio"/> Lack of working appliances |
| <input type="radio"/> Not enough money to purchase nutritious food | <input type="radio"/> Not eligible for Free and Reduced Lunch |
| <input type="radio"/> Don't know how to cook | <input type="radio"/> Utilities disconnected |
| <input type="radio"/> No time to prepare nutritious meals | <input type="radio"/> Eligible but not receiving Food Stamps |
| <input type="radio"/> Fresh produce not available | <input type="radio"/> Other (please specify)
_____ |
| | _____ |

21. Can you tell us why these are issues?

22. Are you or a household member struggling to make ends meet? (If no, skip to question 25)

- Yes No

23. What are the top 3 issues your family has regarding money?

- | | |
|---|---|
| <input type="radio"/> Difficulty managing money | <input type="radio"/> Lack of knowledge about savings |
| <input type="radio"/> Debt | <input type="radio"/> Lack of access to banking services |
| <input type="radio"/> Difficulty getting child support | <input type="radio"/> Having to use payday loans/check cashing businesses |
| <input type="radio"/> Not enough money to cover basic needs | <input type="radio"/> Other (please specify) |
| <input type="radio"/> No income | <hr/> |
| <input type="radio"/> High prescription costs | <hr/> |
| <input type="radio"/> High utility costs | |
| <input type="radio"/> Difficulty qualifying for disability income | |

24. Can you tell us why these are issues?

25. Are you or a household member experiencing transportation problems? (If no, skip to question 29)

- Yes No

26. What are the top 3 transportation issues you or your family is facing?

- | | |
|--|---|
| <input type="radio"/> No money for down payment on a vehicle | <input type="radio"/> Lack of knowledge of how to buy a car |
| <input type="radio"/> Cannot afford the cost to maintain vehicle | <input type="radio"/> Lack of credit to buy a car |
| <input type="radio"/> Public transportation not available | <input type="radio"/> Cannot afford vehicle taxes |
| <input type="radio"/> Public transportation routes and hours limited | <input type="radio"/> Cannot afford auto insurance |
| <input type="radio"/> Poor credit to finance a vehicle | <input type="radio"/> Other (please specify) |
| <input type="radio"/> No driver's license | <hr/> |
| | <hr/> |

27. If you selected public transportation as limited, please tell us why. Select all that apply.

- Need evening hours
- Need 3rd shift hours
- Costs too much
- Takes too long to run route
- No public transportation to my employer
- Public transportation unsafe
- Must walk over 1 mile to get to a Metro stop

28. Can you tell us why these are issues?

29. Are you or a household member experiencing health issues? (If no, skip to question 32)

- Yes
- No

30. What are the top 3 health issues you and your family have?

- No health insurance
- Health insurance not affordable
- No dental insurance
- Dentists in the area do not accept my insurance
- No substance use treatment in the area
- No mental health services in the area
- No access to prenatal care
- Cannot find a doctor
- No transportation to get to medical appointments
- No access to healthcare
- Unaffordable prescription costs
- Unaffordable copays
- Other (please specify)

31. Can you tell us why these are issues?

Thinking about your community in general:

32. What services are not available in your community?

33. If you could change one thing in your community what would it be?

34. What barriers/challenges have you or your family experienced recently? (For example: discrimination due to age, gender, race, or disability)

Thank you for your time and thoughtful responses